

To ensure everyone enjoys their stay here we ask you please familiarize yourself with the following

- Arrival and Departure** - Sites are available from 12 noon and cabin accommodation from 2.00pm. Check out time is 10.00am.
- Additional Vehicles** - As part of your fee you may have 1 car and/or 1 boat on your site. Any additional cars are to be parked in the amenity's car park
- BBQ** - Please clean the as best you can for the next person. Do not pour water on them.
- Bicycles and Scooters** - May be used during daylight hours only. Park entry and amenities areas are to be kept clear and helmets are to be worn at all times
- Boatshed / Annual vans**- these are private property, and we ask you respect the owner's space. Guests are not permitted to use their decking or socialise around the boatsheds or annual vans.
- Boom Gates** - Misuse of the boom gates including tailgating, sharing your boom gate pin or allowing other vehicles other than your own, into the park will result in eviction from the park. No refund will apply
- Camp Kitchen** - The Camp Kitchen is available for washing dishes and food preparation. Cleaning of fish is not permitted in the kitchen this can be done at the boat ramp.
- Children** – Please supervisor children at all time to ensure their safety
- Cleanliness** - Please ensure campsites and accommodation are left clean and tidy on departure, including removing all rubbish. Garbage Wheelie bins are situated around the park. Cans and bottles to be put in bins provided. Cardboard boxes to be broken up and no hard rubbish to be taken with you.
- Dump Point** - The waste facility Dump Point is located near the amenities block.
- Fires** – Please see office daily to confirm fires permitted in current weather conditions. Campfires must be off the ground, supervised by an adult at all times, the area 3 metres around and above is cleared completely of flammable material, there is sufficient water in case of emergency and the campfire is completely extinguished before leaving. All CFA rules and any guidance, instructions from management regarding fires MUST be adhered to.
- Fish** - Cleaning of fish and boats is to be done at the boat ramp.
- Generators** – The use of generators is prohibited.
- Laundry** - Coin operated washing machines and dryer are available for guest use. A biodegradable non antibacterial cleaning liquid or powder is to be used. Please refer to list of suitable products in the laundry. Washing powder available for sale at reception
- Noise** - There is strictly no excessive noise, drunkenness, offensive language or behaviour at any time. The noise curfew is from 10pm to 8am.
- Office Hours** - 9.00am - 5.00pm Monday to Saturday and 9.00am -3.00am Sunday (these hours may vary). After hours emergency: 5997 5220
- Private Property** - Management does not accept any liability for loss or damage to any car, caravan, tent, or any lost property in the park. Please make sure you secure all valuables. Lost property can be handed in at the office and will be held for 1 month
- Pets** - Dogs are permitted on campsites only and MUST be kept on a leash or contained at all times. Pets are not permitted around amenities block or recreation facilities. Their droppings to be picked up and disposed of properly. Pet rules must be signed prior to arrival and adhered to.
- Speed Limit** - of not more than 10kph must be observed at all times. If you exceed the limit Management will deny you vehicle access
- Smoking** – Smoking of tobacco products and e-cigarettes is strictly prohibited by Victorian Government Law; inside any enclosed buildings within the park. This includes, but is not limited to cabins, amenity blocks, camp kitchens, reception buildings. Please note: Failure to comply with our smoking policy will result in a \$250 fee being charged to your credit card or forfeiture of your cash deposit. You may also be subject to penalties or fines as set out by State/Territory Law.
- Trees and landscaping** - Removal or damage to trees, shrubbery or park grounds is strictly prohibited.
- Tree Risk** - We have many trees in our park that drop branches and debris. Regular Tree Audits are completed regularly, however trees and branches may fall from time to time. Persons entering the park do so at their own risk& no responsibility is accepted for personal or property damage caused by falling branches or trees.
- Visitors** - All visitors must come to the office on arrival to sign in and must vacate the park by 10pm. Cars must be parked outside of park.
- Washing lines** – Washing lines are not to be strung around campsites, trees or outside park units. Washing lines are located behind toilet block area.
- Water**-The Park uses bore water on camp sites and the amenities block and is not suitable for drinking. A rainwater tank is situated next to the BBQ with the tap on the roadside fence in front. All grey water is to be collected in a container and disposed of in a responsible manner.